

Landline: (012) 751 0665 Fax Line: 086 - 659 7617
Cellphone: 082 - 419 4757 E-mail: kappie1@iburst.co.za

# **Purchase Pre-paid Electricity in 4 easy steps**

#### **STEP 1: CREDIT YOUR METER**

Your prepaid meter works with 20-digit credit token numbers which can only be send to your cell phone if you deposit funds (you decide when and how much) into Global International's bank account. (Banking Details reflecting below), via:

- 1. cellphone banking
- 3. EFT internet banking
- 2. ATM transfer
- 4. cash top-up at ABSA or any other bank in SA



### STEP 3: RECEIVE SMS FROM US

You will receive a SMS text message from Global International Meter Services containing your 20-digit credit token number.



#### **STEP 2: SEND PROOF OF PAYMENT**

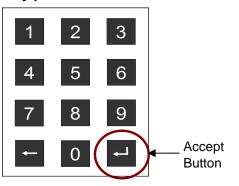
Send your PROOF OF PAYMENT using:

- Fax (086 659 7617) or
- E-mail (kappie1@iburst.co.za). Please remember to always include your 11-digit prepaid meter number as a REFERENCE when sending your PROOF OF PAYMENT as well as a cell phone number to which we should send the voucher number.



#### **STEP 4: PUNCH IN THE NUMBERS**

Punch in this 20-digit credit token number into your meter via the meter keypad. Then press the bottom right corner button to enable the meter to accept the newly punched in token.



## Faxes and E-mails sent to upload credit:

#### SAME DAY SERVICE:

Please note that Faxes and E-mails sent to upload credit will be processed within the same work day and are manually verified Mondays to Thursdays between 08h00 - 16h00, Fridays between 08h00 - 13h00 and on Saturdays, no phones will be answered, but credit requests will still be processed between 09h00 - 13h00. Credit requests received after these times will be processed the following working day. During the week, after hours until 19:00 in the evening, normal token requests and emergency low credit token requests send to us shall carry a R15 penalty fee.

Credit tokens (encripted 20 digit number) sent to your cellphone can only be used once and cannot be used for any meter other than the one for which it was requested.